

Welcome to

The Rook Retreat

Rackham Road Amberley BN18 9NT

Thanks for choosing our house to stay at for your weekend away. We hope you enjoy staying here as much as we love living here.

CHECK IN

We have a self check in key box to the right of the main yellow front wooden doors on the fence post.

The code is **8585** - please leave the keys in the box when you leave and scramble the numbers

CHECK IN 4pm CHECK OUT 10am

Emergency contacts

Jemma 07568528351 Damian 07979650705

We will leave the front door key and the pantry door key for you. Please note in very rainy weather the antique front door swells up so might be a little stiff. We suggest in this weather using the pantry door to the left of the main front door. It will save you getting wet whilst trying to open the door.

When you go out please pull the gate to for security

House policies

The beauty of being hosts is that our relationships are built out of trust. We trust you'll have an amazing stay and please do leave the house as you found it as we love to return full deposits.

Please....

No shoe policy in the house to protect the floors from heel damage and dirt

No extra guests are permitted to stay beyond 10 guests

No parties or functions without prior consent

No glitter/ paper cannons

Balloons must be burst before leaving

Fridge must be emptied and all food taken home with you

No animals without prior permission

No furniture to be moved

Alert us to any damage on arrival

Let us know immediately if something breaks

Don't throw cigarette butts off the balcony and no smoking inside the house at any point.

Ensure no scratches are made to the cooker hob and clean with a non abrasive cloth.

Please ensure you wash up and pop the dishwater on before you leave.

Please do leave the house as you found it.

We reserve the right to claim extra fees for cleaning if the house isn't left as found.

WIFI

Please find the password for the Wi-Fi on the back of this wooden postcard on the sideboard in the kitchen. Scan the code and it will connect





NOISE

Our neighbour will message us any noise complaints and we reserve the right to ask you to leave immediately if the noise persists without any refund for any remaining nights stay. Please do consider noise travels across the valley.

Music needs to be kept considerate and not be heard from outside of the property. To help with noise please close all windows and doors after 10pm

BBQ

We have one Coal BBQ by the kitchen and two in the woodland areas

The BBQ must be cleaned after every use.

If the BBQ's are left dirty then we will charge £30 per BBQ for cleaning from your deposit

Whilst we are happy for you to use our woodland area and the outside BBQ's we do ask that you restrict noise to avoid neighbour complaints. We ask that you come inside the property and close all main doors by 10pm

RUBBISH

Please separate your rubbish (there are 2 bins under the sink counter). In the recycling bin please put paper, glass, plastic bottles, silver foil, plastic bottles, plastic meat trays and cans. Everything else in the other house waste bin.

Please note that if the bins are mixed up we will have to pay a private waste company to take away your rubbish at your cost of £**50** per bag.

So please recycle carefully!

Please put the bins out if you leave on a Sunday or Monday for a Tuesday morning collection.

All recycling must go into the Blue top bins - normal waste goes into the Green bin.

Please see the waste collection sheet so you know which bins needs to be left out on which date. The bins need to go on the opposite side of the road outside of the main gate.

LINEN

We leave one large towel per person.

Please don't use extra laundry in the laundry room as we may not be around to wash this before the next quests arrive

STAIRS

Our stairs are a modern design with a hand rail to one side only. Please take care on the stairs and also watch any children as stair gates cannot be fitted. Please ask kids to take off socks for health and safety, to avoid slips.

HOT WATER

We have a large hot water tank however for big groups please stagger baths and and showers as the hot water isn't endless. Please don't fiddle with the water heater in the laundry room! You won't get more hot water if it's run out!

If you're having a jacuzzi bath /concrete bath then be aware that they take a lot of water so the water for showers will be limited until the tank fills up again. When running a bath please run some cold water first and then top up with the hot!

FREEZER SPACE

There is very limited freezer space; the icebox above the fridge and one small counter freezer in the pantry, so please be aware of over ordering frozen goods.

BOILING WATER

In the kitchen left tap is a boiling water tap.

Push the left leaver down and towards you for boiling hot water (leave to run for three seconds until you see steam)

If you need more hot water we have a spare kettle

PLEASE TELL ALL GUESTS THE LEFT TAP IS THE BOILING HOT WATER TAP AS SCALDING IS GUARANTEED IF NOT INFORMED

VISION

For TV in the lounge we use the projector screen only, which does not have any terrestrial channels, only Apple TV. Feel free to use our Netflix account and watch whatever you like, and of course If you have an iTunes account you can rent or buy movies.

THE GUEST NETFLIX ACCOUNT PASSWORD IS 1066

You can screen share from your Apple device to the projector. You might like to bring your laptop/iPad plus adaptor so you can watch your choice of films on the big screen if you don't use Apple devices.

The projector is set up ready for you, just switch on the plugs at the wall behind the speaker, and use the small Apple TV remote.

SOUND

The system in the kitchen is very easy - just turn on the amp and connect your phone to the Bluetooth device - a small black box on the amp. This is called TaoTronics TT on your Blue tooth list. Hold the On button down until the LED flashes, then it will show up and you can connect. It will only connect to one device at once.

Upstairs there's a vinyl record player, with built in speaker which you are free to use.

LIGHTS

There are a lot of lights and switches in the house! Trying them all is probably the best way to find out what does what $\ensuremath{\ensuremath{\boldsymbol{\omega}}}$

The more interesting lights are the neon lights.

The red heart neon switch is right behind it, in the secret room behind the black wood clad door - Behind the bed head.

The SICK neon light switch is in the master suite, under the main window to the right.

The switch orange 'hell' neon, in the kitchen by the fireplace, is right behind, bottom right on the wall.

Down the hall way on ground floor there's normal spots or a neon strip (which is nicer) there's a switch for these in the entrance hall or outside the study on the wall.

Light switch for the terrace are by the kitchen terrace door.

The outside lights at the front and front yard are automatic so will come on and off with the sun.

ANIMALS

Please obtain written permission before bringing any animals All poo must be picked up before your leave

LOCAL PUBS

https://www.amberleyblackhorse.co.uk/

Walking distance 10 mins

https://thesportsmansussex.co.uk/

Walking distance 5 mins

https://www.bridgeinnamberley.com/

Walking distance 30 mins

https://www.thepighotel.com/in-the-south-downs/

Drive - 10 mins

The Best Pizza ever! Restaurant and take away (collection)
The Boathouse 01243 971880
5 mins drive

BOAT & BIKE HIRE

https://www.riversidesouthdowns.com/

PRIVATE CHEF

Barney 07771873704

Vegan cookery Toni 07480162162

LOCAL ACTIVITIES

Yoga instructor

Sound Bath

Candle making

Beauty Treatments

Dynamic ladies clay pigeon shooting

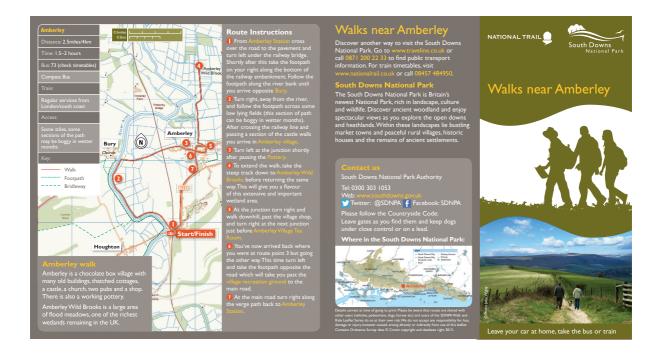
Beach Hut hire - West Whitterings Beach

Please ask Jemma for details

WALKS

We are surrounded by walks everywhere Your best bet is to plan walks via this site

www.nationaltrail.co.uk



FYI

We leave basics in the house like salt/pepper/ spices/ some teas and coffee etc We don't leave cooking oil Please buy coffee pods

All major supermarkets deliver to our house